



NRC-CNRC

July 29, 2014

Dear client,

I'm writing to inform you that NRC has been the target of a cyber intrusion. As a result, the information held in our systems from your organization may have been compromised.

NRC is working closely with its IT experts and security partners to address this situation. Action has been taken to contain and address this security breach, including putting additional safeguards in place surrounding our current information holdings. However, in doing so, these safeguards will disrupt ongoing business operations.

I can assure you that NRC views protecting client confidentiality and proprietary information as a fundamental priority in all that we do.

At this time, we are unable to provide any details for security reasons. We will be providing updates on NRC's website (www.nrc-cnrc.gc.ca) as the situation evolves. Our phone line will also be updated at 1-877-NRC-CNRC (1-877-672-2672).

I ask for your continued patience and support while we work to resolve this situation.

Sincerely,

John R. McDougall
President
National Research Council

Canada