

Key Replacement

To receive a recovery token which will allow you to decrypt files encrypted with your lost key you must have backed up the Activation Token and Key File (Default.key) already. During installation of the Security Suite, a folder named SecuritySuite Backup was installed on your computer.

Please browse for your Activation Token in the folder SecuritySuite Backup or locate it on a CD or other removable media that you saved it to. It will be uploaded with your purchase and allows us to generate a special recovery token for you.

Note: You will be asked for your backed up Key File (Default.key) when activating the product.

Note: If you do NOT have your Activation Token (Activate.wnt) AND Key File (Default.key) then you will NOT be able to recover your key.

Key Replacement Directions

Click on your application.



Click on the Buy Now button.



Click the Buy Now button of option number 2: Full Personal File Security Suite with Recovery of an old Activated key. This will create a replacement key for you for a new USB flash memory drive.

Purchasing Options:

Buy Now	\$ 34.99 US	Full Personal File Security Suite, includes Personal File Security and the E-Mail attachment encryptor.
Buy Now	\$ 34.99 US	Full Personal File Security Suite with Recovery of an old Activated key.

* To purchase the applications individually please download the individual trial applications from whitenoiselabs.com.

** You will receive an Activation Token within 24 hours of your purchase.

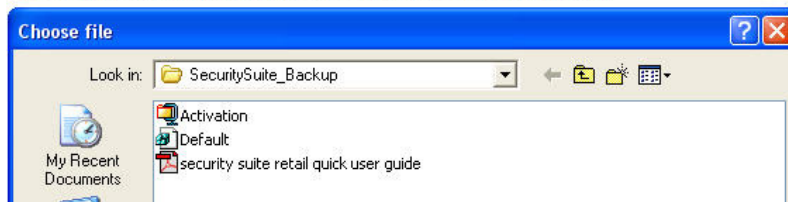
Browse for the backup of your original activation token in a folder called “SecuritySuite Backup which you will have left on your computer or backed up to a CD on your original installation. The icon looks like a Winzip icon and it is named Activation.

Note: If you do NOT have your Activation Token (Activate.wnt) AND Key File (Default.key) then you will NOT be able to recover your key.

Upload Activation Token:

Submit Activation Token Browse...

* Please browse for your Activation Token (Activate.wnt) and click on 'Submit' when ready.



Go through the purchase process.

CCNow is an authorized retailer for WHITENOISE LABORATORIES INC.

Shopping_Cart --> Checkout --> Review & Purchase --> Confirmation

Preferred Currency: CAD - Canadian Dollar
Canadian Dollar will be charged for Visa and MasterCard only. All other transactions occur in US Dollar, regardless of displayed currency.

Product ID	Item Description	Quantity	Unit Price	Total Price
PFS-SUITE-REC	Personal File Security Suite with Recovery Token	1 Max 1	\$39.13 CAD	\$39.13 CAD

UPDATE

You will receive your replacement key and new activation token by email.